ICF GLF 2019 Compass Conversation Notes

The ICF Regional Service Team members took notes during each session and would like to share them with attendees to help supplement their own takeaways and notes.

Ethics

What resources are available to help chapters resolve their ethical issues?

- Past Presidents – offer experience and an outsider perspective
- Other Chapter Leaders – may have been through similar situations
- ICF Global
- Documentation
  - Bylaws – review and revise consistently
  - Set criteria for board members
  - Create agreements
  - Set expectations
  - Conflict of Interest forms
    - For board members
    - For members engaging in pro-bono coaching and other projects

Non-Dues Revenue

Tips for getting started

Engage Partners
- Don’t need to do it all yourself

Connect with your ICF Global Regional Support Team Member
- Connect you with available resources
- Share experiences and best practices

Engage Members
- Create committees
- Utilize member contacts and connections

Consider Potential Customers/Consumers
- Coaches
- Those interested in coaching and/or coaching as a skillset
- Students
- Affiliates and Associates
- Partners and Sponsors

Connect with other ICF Chapters
- What do they offer?
- Could you partner together on opportunities?

Make sure to download the “Non-Dues Revenue Activity Generated Ideas” document for a robust list of potential revenue generating programs.
Social Progress

How can coaching impact humanity?
Start at the micro level which will carry up to a larger level. Coaching is creating self-awareness with a ripple effect that impacts the reset of the world.

Where to start
- The person next to you. You never know their battles.
- Children – create awareness at a young age
- Schools
- Youth
- Elderly – create mentors who share their stories
- Politics
- In the home
- Public service
- Women – if they move, their whole family system moves.
- Corporate world

What has worked
- Listen and translate back what you hear
- Work with groups
- Relive what they are saying. Really listen to their pains and experience.
- Share “What is coaching”
- Use International Coaching Week as a platform
- Create a chapter program that engages all passionate members
  - Identify point persons – Project Manager
  - Engage partners
  - Utilize coaching supervision
  - Reach out to community for help

Succession Planning

What has worked for succession planning?
Large chapters
- Committees for each board position
- Board members mingle and introduce yourselves to new members at meetings. Look for your successor. Look for you committee members
- Ignite project – can re-invigorate members and bring in new board members

Medium chapters
- Plant seeds early. Right from the beginning engage new members and talk about the volunteer opportunities
- Pre-event programming – have members sit at tables with topic (communications, etc. to learn from that board member

Small chapters
- Follow your intuition – this person could really be the perfect fit for this role
**Tips and Other Considerations**

**Guidelines**
- 3 years is the recommended standard term limit for a volunteer leader position
- Create a backup plan in case a leader needs to step down either permanently or temporarily
- Use the ICF Code of Ethics to help establish expectations of behavior as a board member
- Use assessment tools to identify key strengths and skills

**Involvement**
- Make it fun
- Engage support from past president with boundaries